



Comm One[®] Work Orders

FEATURES

- Can run as stand-alone module, or integrated with Comm One Cable Management Pro or Call Accounting Pro Systems.
- Multi-User enabled so that everyone involved with Work Orders can access the system.
- User-defined order types.
- User-defined category types.
- User-defined status types.
- Hour, Rate, Parts, and Total fields are user-defined so that you can customize the costing of Work Orders to your exact needs.
- The printed Work Order format can be edited from the Tool-Box Module so you can customize it with your Logo and make other changes to adapt it to your needs.
- Automatically shows cross connects from the Cable Management Module if you have those fields populated.
- Shares station information with other Comm One products so that you do not have to re-enter information already in the system.
- Track work history for each station on your system.
- Includes assigned to field so that you can dispatch work orders to technicians.
- Includes an unlimited notes field where you can write complete notes about each order.
- Track service for Work Orders, Trouble Tickets, Moves, Adds, Changes, and other user-defined service types.

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COMM ONE[®] WORK ORDERS

Comm One Work Orders Software is a powerful tool for tracking Work Orders, Service Request, Trouble Tickets, Moves, Adds, Changes, and other user-defined service requests. The system is fully integrated into the other Comm One Software products so it can share station information that you already have in your system.

The system is also multi-user so you can put it on your network and allow access to all personnel that need access to Work Order information. You can record service requests, as well as assign service to different technicians. You can then track orders to completion.

WORK ORDER FIELDS

Comm One Work Orders includes the fields you need for tracking Work Orders including:

Name	Order Type	Hourly Rate
Extension	Order Category	Hours
Department	Order Status	Labor
Port Address	Approved By	Materials
Set Type	Approved Date	Total
Work Order #	Requested By	Date Last Updated
Requested Date	Order Date	Assign To
Brief Description	Assign Date	Extended Description
Due Date	Assigned Date	Complete By
Assigned To	Complete Date	

SYSTEM REQUIREMENTS

IBM Pentium or Compatible	Windows 95, 98, ME, NT, 2000
CD ROM Drive	32MB or more of RAM
1GB Disk Space	10MB per 100,000 call records
VGA Color Monitor	Printer
14.4 Modem or Faster	Memory Buffer Box
ProComm Plus for Windows	pcAnywhere for Windows

30-DAY MONEY BACK GUARANTEE

All Comm One[®] Software Products includes a 30-day money back guarantee.

FREE 90-DAYS TECHNICAL SUPPORT

All Comm One[®] Software Products include 90-days of free Technical Support

FREE 1-YEAR LIMITED WARRANTY

All Comm One[®] Software products include a 1-year limited warranty. See your local Authorized Comm One[®] Reseller for more information.