

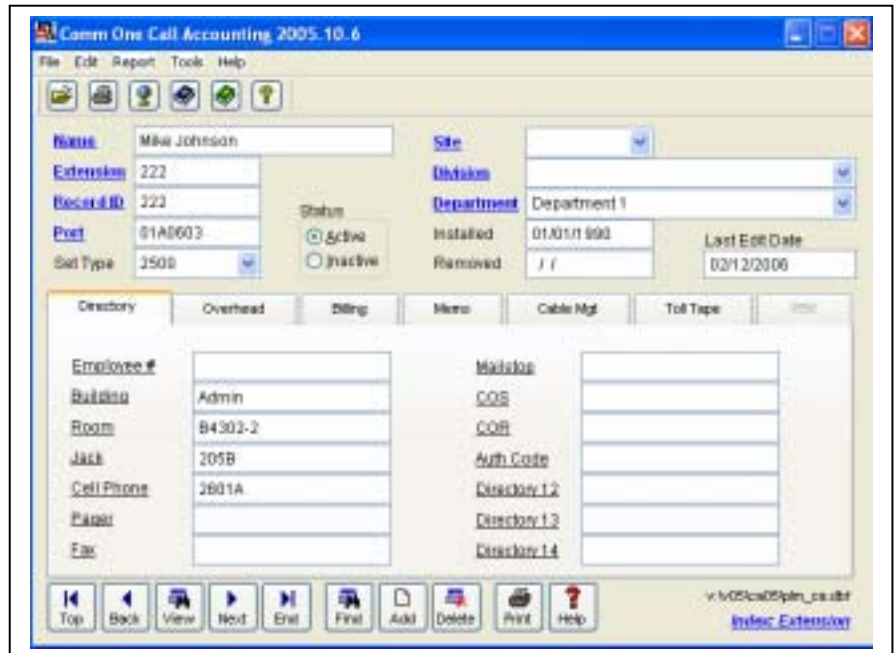
Comm One Inc

Call Accounting PRO

Comm One® Call Accounting Pro is a full featured Call Accounting Software package designed for medium to large size businesses. It includes complete tracking of all inbound and outbound call records, and includes the ability to bill for additional port, set, and other charges. It can be used to track telephone call activity from all of the phones, modems, and fax machines that are on your phone system. You can generate call detail reports or a summary report.

CALL ACCOUNTING PRO FEATURES

- Versions available for phone systems with over 50 Extensions
- Control multiple sites and PBX systems from a single location
- Manage telecommunications budgets on an individual, dept, or project basis.
- Bill Toll & Overhead
- Manage trunk activity
- Decrease toll fraud and telephone overuse
- Maintain carrier specific rate information and mileage tables
- User-Defined fields for adding your own cost types
- Supports unlimited number of trunks.
- Supports multiple numbering plans
- Allows unlimited number of account codes and departments
- Compliant with NANP (North American Dialing Plan)
- Monthly Area Code Table subscription is available
- Supports Windows 98, ME, XP, NT, 2000, 2003
- Report to Screen, Printer, PDF or Ascii
- Track Extension, Name, PBX Port Address, Active Status, Division, Department, Installed Date, Removed Date, and Last Edit Date.
- Up to 14 User Defined Directory fields for tracking additional information such as Employee Number, Building, Room, Jack, Cell Phone, Pager, Fax, MailStop, Class of Service, Class of Restriction, Auth Code, and more.
- Up to 10 User Defined Monthly Overhead fields for tracking monthly overhead charges including port charge, set charge, voice mail, & other charges you define.
- Supports caller ID on incoming calls.



PHONE FOR MORE INFORMATION

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Technical Specifications for Comm One Call Accounting Pro

VERSIONS AVAILABLE

Comm One Call Accounting Pro Systems are configured based upon the number of telephone stations.. Versions available include:

- 100 Stations
- 250 Stations
- 500 Stations
- 750 Stations
- 1000 Stations
- 2500 Stations
- 5000 Stations
- 7500 Stations
- Unlimited Stations

PHONE SYSTEMS SUPPORTED

Versions Available for all major telephone systems including:

3Com	NEAX / NEC
Adix	Nitsuko
Alcatel	Norstar
Altigen	Northern SL1
AT&T	Nortel
Avaya	Omega
Centrex	Panasonic
Cisco	Partner
Comdial	Premier
Coral	ProStar
Definity	SRX
Digital Voice	Rolm
Ericsson	Samsung
Executech	Siemens
Executone	Sprint
Fujitsu	System 25
Harris	System 75
Hitachi	System 85
Inter-Tel	Tadiran
ITT	Teltronics
Iwatsu	Telrad
Legend	Tie
Lucent	Toshiba
Macrotel	Vodav
Magix	& Others
Meridian	
Merlin	
Mitel	

CALL ACCOUNTING STANDARD REPORTS

- **Call Detail Query**
 - Sort by Date
 - Sort by Extension
 - Sort by # Dialed
 - Sort by Division
 - Sort by Department
 - Sort by Call Type
 - Sort by Call Cost
- **Traffic Reports**
 - Call Duration Traffic Report
 - Call Cost Traffic Report
 - Trunk Group Traffic Report
 - Trunk Traffic Report
 - Time of Day Traffic Report
 - Day of Month Traffic Report
 - Type of Call Traffic Report
 - Area Code Traffic Report
 - City/Prefix Traffic Report
- **Month End Reports**
 - Month End Detail Report
 - Month End Division Report
 - Month End Department Report
 - Month End Extension Report
 - Month End Site Report
- **Detail Reports**
 - Long Distance Detail Report
 - Local Detail Report
 - Incoming Detail Report
 - International Detail Report
 - Information Detail Report
 - Expensive Call Detail Report
 - Long Duration Call Detail Report
 - 911 Call Detail Report
 - Weekend Call Detail Report
 - After Hours Call Detail Report
- **Authorization Code Reports**
 - Auth Code Summary Report
 - Auth Code Detail Report
 - Auth Code Ranking Report
 - Auth Code List Report
- **Summary Reports**
 - Division Summary Report
 - Department Summary Report
 - Incoming/Outgoing Summary Report
 - Extension Summary Report
 - Top 25 Users Report
 - Frequently Dialed Numbers Report
- **Station File Reports**
 - Station Summary Report
 - Station Jack Report
 - Station PBX Port Report
 - Station Building Report
 - Station Room Report
 - Station Auth Code Report
 - Station Port Charge Report
 - Station Set Charge Report
 - Active Station Report
 - Inactive Station Report
 - Station Cross Connect Report
- **File Maintenance Reports**
 - Area Code Report
 - City Prefix Report
 - Department Code Report
 - Division Code Report
 - Trunk Group Report
 - Trunk Report
 - Set Type Report
 - Site Report
 - Caller ID / ANI Report
 - Domestic Cost Table Report
 - International Country Code Report

SYSTEM HARDWARE REQUIREMENTS

The minimum hardware requirements for running Call Accounting Pro are:

- Pentium PC or compatible
- Windows NT, XP, 2000 or 2003 Operating System
- CD Drive
- 500MB or more of RAM
- 10GB Disk Space
- Additional 10MB of disk space per 100,000 call records
- VGA Color Monitor / Printer
- Modem or Internet Connection for Remote Support

ADDITIONAL TECHNICAL SPECIFICATIONS

- Supports unlimited number of trunks.
- Supports multiple numbering plans
- Allows unlimited number of account codes and departments
- File conversion utilities available for setting up the system
- Standard V&H Lata or Flat Rate Costing
- User Defined rate tables, carrier tables, area code tables, and city prefix tables.
- 30-day money back guarantee
- 1-year limited warranty
- System requires 50MB of disk space
- Requires additional 7 - 14MB per 100,000 call records